

EMILY PIERCE

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professional summary

To utilize my exceptional interpersonal skills, prior work experience and education to secure a rewarding position in the healthcare industry.

skills

- Case management proficiency
- Excellent interpersonal skills
- Culturally sensitive
- Dual diagnosis
- Develop treatment plans
- Critical thinking
- Crisis Intervention
- Counseling
- Legislative policy

work history

Mental Health Advocate / Owner

Pierce Mental Health Advocacy, LLC.

Dec 2016 – Current

Mt. Kisco, NY

- Help clients whose rights have been violated at a psychiatric hospital or other mental health care facility.
- Assist clients on treatment strategies to get them the proper care they need.
- Public speaking using our lived experience, education and knowledge of the mental health care system to change perceptions in mental health care.
- Consultations with mental health care facilities to improve the quality of mental health care they provide.

Ending the Silence Presenter

NAMI Westchester

Jun 2014 – Current

Elmsford, NY

- Ability to Speak Clearly
- Knowledge of Audience
- Capable of keeping audience engaged
- Comfortable answering questions

Residential Care Manager

Human Development Services of Westchester

Jan 2016 – Nov 2016

Port Chester, NY

- Provide individualized services for adults in community residences and treatment apartments four times a month or as needed.
- Maintain accurate documentation via case records
- Create individualized treatment plans for each client
- Interact with legal, medical, and psychological professionals.

Personal Stylist

White House Black Market

Apr 2014 – Oct 2015

White Plains, NY

- Assist in personal shopping, creating new looks for women.
- Providing excellent clientele service to an upscale women's clothing store.
- Cultivating positive and enduring relationships with customers.

Social Work Intern

Greenburgh ATS

Nov 2011– Feb 2013

White Plains, NY

- Provided individualized services for adults that meet court mandated criteria in an outpatient substance abuse setting.
- Interacted with legal, medical and psychological professionals.
- Maintained accurate and thorough documentation via case records.
- Diagnosed, evaluated and treated adults with substance abuse issues under the direction of a licensed clinical social worker.
- Facilitated/Co-facilitated therapy groups.

Pre – Release Intern

Westchester County Jail

Sep 2009 – Jun 2010

Valhalla, NY

- Worked with inmates during release to ensure social service paperwork was complete and accurate.
- Council female inmates and co-facilitate female psychodrama group.
- Write up necessary letters of proof for inmates.

education

Masters of Social Work Student: Social Work

Fordham University

GPA: 3.2

2013

White Plains, NY

Bachelor of Science: Criminal Justice

Mercy College

GPA: 3.4 / Graduated Cum Laude

2010

Dobbs Ferry, NY

references available upon request